Multi-factor authentication (EN)

Pathways to Teach Canada | June 2024

Add additional security to your Pathways to Teach Canada account using two-factor authentication (2FA). When 2FA is enabled, you will be prompted for a secure, random token during authentication.

Note: Please ensure this option is available in your country before enabling.

Two-factor authentication can be enabled via the following process:

1. **Download and/or open an authenticator app on your phone.**

    a. There are many applications that will handle 2FA code generation, such as Apple's built-in Password manager or Android's Google Authenticator, as well as other third-party applications on the App Store or Google Play Store.

        i. On IOS, you must have your Pathways to Teach Canada account information saved to your phone before you can add recovery codes through the iPhone Camera and Apple's built-in Password manager.

2. On the Pathways to Teach Canada portal, click the **"Enable 2FA" button** to begin the process. If prompted, enter your password to proceed.

3. Using your phone's authenticator app, **scan the QR code on the screen** to connect your authenticator app with your Pathways to Teach Canada account.

4. Once connected, your authenticator app should provide you with a code. **Enter that code into the Authenticator code field** and click the **"Confirm authenticator code" button** to complete the setup.

5. After setup is complete, a list of recovery codes will be generated. Copy the provided recovery codes to a secure location. These codes can be used to log in to your account if you don't have access to your authenticator app.